

## **SECTION 3 – DESCRIPTION OF SERVICE, Continued**

### **3.1. APPLICATION OF RATES AND CHARGES, Continued**

#### **3.1.2. Service Connection and Maintenance Charges**

##### **A. Service Connection Charges**

1. Service Connection Charges are Nonrecurring Charges for establishing or modifying Services. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
2. Charges for installation or rearrangement of Service are billed on the next month's bill immediately following work performed by Company.
3. The charges specified in this Tariff reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.
4. Customer requests for expedited Services that require installations on a date that is offered on a late date may result in an increase in applicable Service Connection Charges.
5. Customers that request service connection to be performed outside of normal business hours shall also incur an additional Service Connection Charge (excluding the Service Ordering Charge) as well as any additional costs attendant to the request.

**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.2. EXCHANGE SERVICES****3.2.1. Local Exchange Service Territory**

Company's service territory within the State of New Jersey mirrors that of Verizon New Jersey exchange service territory for those companies with whom Company maintains an operating agreement.

**3.2.2. Local Exchange Service**

- A. Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications Channel, which can be used to place or receive one call at a time. Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other Station equipment.
- B. Local Exchange Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:
- C. Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications Channel, which can be used to place or receive one call at a time. Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other Station equipment.
- D. Local Exchange Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:
  - 1. Originate communications to other points on Company's underlying network;
  - 2. Receive communications from other points on Company's underlying network;
  - 3. Access Company's Services as set forth in this and other Company Tariffs;
  - 4. Access local, interexchange and international telecommunications services provided by other authorized Carriers and the customers of such Carriers to the extent such Carriers are interconnected with Company's underlying network;
  - 5. Access Company's customer service for Service-related assistance;
  - 6. Access 911 or E911 services, where available, operator services, directory assistance, and telecommunications relay services;
  - 7. Access Operator-Assisted Calling Services; and
  - 8. Access Directory Assistance.

**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.2. EXCHANGE SERVICES, Continued****3.2.1. Local Exchange Service, Continued**

- C. Local Exchange Service may not be available to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900-NXX, 976-NXX, etc.). Calls to those numbers and other numbers used for caller-paid information services are blocked by Company.
- D. Local Exchange Customer received one listing per assigned telephone number in the local White Page Directory and received a copy of the White Pages Directory at no additional charge.
- E. Whenever any Customer's telephone number is changed after a directory is published, the Company shall, upon Customer's request, intercept all calls to the former number for the time requested by the Customer and give the calling party the new number, provided existing Central Office equipment will permit and the Customer so desires.
- F. When Service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.3. OPTIONAL CALLING FEATURES****3.3.1. Custom Calling Feature Descriptions**

Company offers the following custom calling features. Feature availability is based on Customer location and network availability.

- A. Anonymous Call Rejection: Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.
- B. Blocking Services: Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.
- C. Call Forwarding Busy/Don't Answer/Variable: Call forwarding is the ability to forward an incoming call to a pre-selected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the call station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station.
- D. Call Waiting: Call Waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.
- E. Call Waiting ID: Call waiting ID is the ability to identify the party calling when on another call.
- F. Caller ID Blocking: Caller ID Blocking allows subscribers to prevent their name and telephone number from being displayed when they make an outbound call. Subscribers activate Call ID Blocking on a per call basis by dialing \*67 (1167 from a rotary telephone).
- G. Caller ID: Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers) or both to the called customer. The number is displayed on a customer provided equipment.

**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.3. OPTIONAL CALLING FEATURES, Continued****3.3.1. Custom Calling Feature Descriptions, Continued**

- H. Continuous Redial: Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.
- I. Last Call Return: The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.
- J. Non-Listed Service: Allows a customer to refuse Directory Listing Service.
- K. No Solicitation: Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitation, and ask solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.
- L. Remote Call Forward: This feature allows a user at a "remote" location to activate/deactivate the call forwarding feature. The user gains remote access to the call forwarding feature from a touch-tone phone at a remote location. The RACF feature uses an announcement system to provide interactive voice message prompting, which allows the customer to verify the forwarded-to directory number. Changes are accomplished by remotely calling an access number, entering the appropriate line and PIN information when prompted, and making the desired changes.
- M. Selective Call Forwarding: Allows a customer to use Calling Forward for selected numbers.
- N. Speed Calling: Speed Calling permits placing calls to 8 to 30 telephone numbers dialing an abbreviated code.

**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.3. OPTIONAL CALLING FEATURES, Continued****3.3.1. Custom Calling Feature Descriptions, Continued**

- O. Toll Restriction: Toll Restriction provide for exchange access lines to be restricted from dialing billable toll calls. Attempted violation of the restrictions are routed to an announcement.
  
- P. Three-Way Calling: Permits the End-User to add a third party to an established connection. When the third-party answers, a two-way conversation can be held before adding the original party for a three-way conference. The End-User initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

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**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.4. DIRECTORY LISTING SERVICE**

- 1.4.1.** The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, I the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- 1.4.2.** The Company may limit the length of any listing in the directory by the use of abbreviations when in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 1.4.3.** The Company, may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrive name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify the Customer prior to withdrawing any listing which is found to be in violation of this subpart.
- 1.4.4.** In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 1.4.5.** Customer may elect for their telephone number and name to be non-listed or non-published in the directory or information services for an additional fee.

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**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.5. SERVICE PROVIDER OPTIONS****3.5.1. No Primary Interexchange Carrier (PIC) Option**

Customers have the option of not selecting a toll provider as the primary Carrier for IntraLATA and/or interLATA toll traffic, thus requiring the Customer to use an access code to obtain toll providers' Service (i.e., 1010-XXX).

**3.5.3. Preferred Carrier Freeze (PCF)**

The Company offers a free service call Preferred Carrier Selection or PIC Freeze. PIC refers to the customer's Primary Interexchange Carrier. This service is available to all customers. Preferred Carrier Section allows customers to designate their local long distance (intraLATA) provider, long distance (interLATA) provider, or both as permanent choices which may not be changed absent further authorization from the customer. At the time a customer contracts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider(s) on a frozen account.

**3.5.4. Carrier Change Charge**

After the initial thirty (30) day period, or at any time after an initial Carrier selection has been made, any Carrier selection or change is subject to a Non-Recurring Charge, per change, per line, as set forth in Section 4.3.



**SECTION 3 – DESCRIPTION OF SERVICE, Continued****3.6. INTEREXCHANGE SERVICES**

The Company offers IntraLATA and interLATA long distant services. The Customer's total monthly use of the Company's service is charged at the applicable rates per minute set forth herein, in addition to any monthly service charges. None of the service offerings are time-of-day sensitive.

**3.6.1. 1 + Intrastate Long-Distance Service**

The Company's 1+ Intrastate Long Distant Service ("1+") is a long-distance message telecommunications service provided between points in New Jersey. Customers subscribing to this service may make Calls to an intrastate location at any time of day or night for a specific per minute charge.

**3.6.2. Intrastate Toll-Free Services**

The Company provides Toll-Free Service between points in New Jersey. Customers subscribing to this service may receive calls from any intrastate location at any time of day or night for a specified per minute charge. There is also a monthly fee for each toll-free number.

**3.5.3. Preferred Carrier Freeze (PCF)**

The Company does not and will not provide its Customers with calling cards for the purpose of enabling Customers to access the Company's interexchange Services from areas other than the Customer's location.

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**SECTION 4 – RATE**
**4.1. SERVICE CONNECTION AND MAINTENANCE CHARGES****4.1.1. Service Order and Change Charges**

The following non-recurring rates apply on a per line basis unless otherwise noted.

**A. Service or Feature****Residential**

Line Installation	\$XXX
Move Line	\$XXX
Change Telephone Number	\$XXX
Change of Billing Responsibility, per order	\$XXX
Change to Class of Service, per order	\$XXX
Feature Change	\$XXX
Directory Listing Change / Establishment	\$XXX

**B. Reconnection Fee**

Reconnection fee applies to reconnect Service after dial tone has been suspended or service has been disconnected by Company.

Reconnection fee, per line	\$XXX
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**SECTION 4 – RATE, Continued**
**4.2. EXCHANGE SERVICES RATES AND CHARGES, Continued****4.2.2. Exchange Service**

	<b>Monthly Recurring Charge</b>
Standard business line, per line	\$XXX

**4.2.3. PRI T1 / Digital T1**

Monthly Recurring Charges	\$XXX
PRI T1, 1-Year Term	\$XXX
PRI T1, 2-Year Term	\$XXX
PRI T1, 3-Year Term	\$XXX
Digital T1, 1-Year Term	\$XXX
Digital T1, 2-Year Term	\$XXX
Digital T1, 3-Year Term	\$XXX
Non-recurring Installation charge, per T1	\$XXX

**4.2.4. Dedicated Access Exchange Service**

## A. Business Packages

## PRI T1 / Digital T1 Usage Rates

Local calling, per minute	\$XXX
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**SECTION 4 – RATE, Continued**

**4.3. OPTIONAL CALLING FEATURES**

**4.3.1. Custom Calling Features**

<b>Service</b>	<b>Monthly Recurring Charge</b>
Anonymous Call Rejection:	
Call Block	\$XXX
Call Forwarding	\$XXX
Call Waiting	\$XXX
Call Waiting ID	\$XXX
Caller ID Blocking	\$XXX
Caller ID	\$XXX
Continuous Redial	\$XXX
Last Call Return	\$XXX
Speed Calling	\$XXX
Three-Way Calling	\$XXX

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**SECTION 4 – RATE, Continued**
**4.4. DIRECTORY LISTING SERVICE****4.4.1. Custom Calling Features****Per Use Rate**

Continuous Redial	\$XXX
Three-Way Calling	\$XXX
Last Call Return/Callback	\$XXX

**4.4.2. Directory Listing Service****Monthly  
Recurring  
Charge**

Additional Listing	\$XXX
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**4.4.3. Screening and Restriction Services****Monthly  
Recurring  
Charge**

Collect Call Blocking	\$XXX
Third Party Blocking	\$XXX
Caller ID Blocking – Per Use	\$XXX
Continuous Redial Blocking	\$XXX
Last Call Return/Callback Blocking	\$XXX
Toll Restriction	\$XXX

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**SECTION 4 – RATES, Continued****4.5. INTERLATA AND INTRALATA PRESUBSCRIPTION**

**4.5.1.** IntraLATA and InterLATA presubscription is a procedure whereby a subscriber designates Company as the carrier which the subscriber wishes to be the carrier of choice for IntraLATA and interLATA toll calls. Such calls are directed to the designated carrier, without the need to use carrier access codes or additional dialing. IntraLATA and interLATA presubscription does not prevent a subscriber who has presubscribed to the same IntraLATA and interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative IntraLATA and interLATA carrier on a per call basis.

**4.5.2. IntraLATA and InterLATA Presubscription Offerings:**

- A. Option A: Subscriber may select Company as the presubscribed carrier for intra-LATA toll calls subject to presubscription;
- B. Option B: Subscriber may select an alternate intraLATA and interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription;
- C. Option C: Subscriber may select a carrier other than Company for the subscriber's interLATA toll carrier as the presubscribed carrier of intraLATA toll calls subject to presubscription; or
- D. Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

**4.5.3. Rules and Regulations**

- A. Subscribers will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- B. Subscribers may select Options A, B, C or D, above, for intraLATA presubscription.
- C. Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time.

**SECTION 4 – RATES, Continued**

**4.5. INTERLATA AND INTRALATA PRESUBSCRIPTION, Continued**

**4.5.3. Rules and Regulations, Continued**

D. New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with Company. Company will process the subscriber's order for interLATA and intraLATA service. The selected carrier(s) will confirm their respective subscriber's verbal selection by third-party verification or return written confirmation notices.

PIC, per charge	\$XXX
LPIC, per charge	\$XXX

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**SECTION 4 – RATES, Continued**
**4.6. DIRECTORY ASSISTANCE SERVICE**

PIC, per charge	\$XXX
LPIC, per charge	\$XXX

**4.7. PROMOTIONS**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for qualifying Customers and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. All promotional offerings will be filed with the Board.

**4.8. INDIVIDUAL CASE BASIS AGREEMENTS**

When the Company furnished a facility or Service for what a rate or charge is not specified in the Company's Tariff, or when the Company offers rates or charges which may vary from Tariff arrangements, rates and charges will be determined on an Individual Case Basis (ICB). The rates and charges for ICBs will be specified by a contract between the Company and the Customer and will be made available to the Board upon request.



## SECTION 4 – RATES, Continued

**4.9. INTEREXCHANGE SERVICE CHARGES****4.9.1. 1+ Intrastate Long-Distance Service**

Per minute rate	\$XXX
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**4.9.2. Toll-Free, Intrastate Long-Distance Service**

Per minute rate	\$XXX
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Monthly Recurring Fee Per Number:	
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Standard Toll-Free Number	\$XXX
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Toll-Free Number w/Enhanced Routing Features	\$XXX
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Toll-Free Directory Assistance	
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Non-Recurring Fee	\$XXX
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Monthly Recurring Fee	\$XXX
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**4.9.3. Intrastate Calling Card Services**

Per minute rate	\$XXX
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Payphone surcharge	\$XXX
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Operator surcharge	\$XXX
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**4.9.4. Intrastate Operator Assisted Calling**

Initial one (1) minute	\$XXX
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Each additional minute	\$XXX
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Per Call Surcharges	
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Collect Station-Station	\$XXX
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Collect Person-Person	\$XXX
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Third Party	\$XXX
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Calling Card	\$XXX
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Bill to Origin	\$XXX
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**4.9.5. Directory Assistance Service**

Per call	\$XXX
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**4.9.5. Directory Assistance Call Completion Service**

Per intrastate minute	\$XXX
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